

## Radian Announcement Servicer Alert #2020-6 | August 28, 2020

# **Radian Announces Servicing Guide Changes**

In a continuing effort to make doing business with Radian easier for our lending and servicing partners, the following are highlights of upcoming updates to Radian's **Origination & Servicing Guide** (Master Policies #483 and #RAF700), **Legacy Origination & Servicing Guide** (Master Policy #RAF1040), and **Legacy Default and Claims Servicing Guide** (Master Policy #RAF1040), effective September 28, 2020. A complete list of updates will be available under the Revision Highlights located within each Guide.

### **Origination & Servicing Guide**

- Activate MI coverage, deferred (3.6, B.) Update with additional information on how to complete MI activations
- Notify Radian of a Loan sale or transfer of servicing (3.9, B.) Update with additional information on how to notify Radian of a Loan Sale or transfer of servicing using the Activation Notice
- Notice of intent to restore (3.15) Add a new section to provide guidance when notifying Radian of the intent to restore a property with physical damage under Master Policy #RAF700
- **Components of a Perfected Claim (16.1, A.)** Update with information regarding delayed Claim document submissions

#### **Origination & Servicing Guide and Legacy Origination & Servicing Guide**

- Submit a Loan modification report (Origination & Servicing Guide, 3.12, B.), Refinance modifications for performing Loans (Origination & Servicing Guide, 5.2, A.) and Performing Loans (Legacy Origination & Servicing Guide, 3.5, A.) Update to reflect Radian's practice of emailing a Letter of Intent to Modify and Certificate of Insurance Endorsement when you submit a Post-Closing Modification Order
- Short payments and overpayments (Origination & Servicing Guide, 8.8) and Premium exceptions (Legacy Origination & Servicing Guide, 3.11, E.) Update to reflect that Radian will advance up to a maximum of one month of coverage if your premium payment is more than the amount due
- Post-activation changes (Origination & Servicing Guide, 5.4 and Legacy Origination & Servicing Guide, 3.7) – Update Radian's post-activation change procedures relating to premium refunds

#### **Origination & Servicing Guide and Legacy Default and Claims Servicing Guide**

• Check the status of Claims and Claims documents (Origination & Servicing Guide, 3.17) and Claims filing format (Legacy Default and Claims Servicing Guide, 7.1, B.) – Update with MI Online claims status enhancements

### **Questions?**

Radian Customer Care: 877.RADIAN1 (723.4261) | Contact your <u>Radian Account Manager</u>. <u>Visit our website</u> to view our <u>Servicing Guides</u> and an archive of Radian <u>Servicer Alerts</u>. *Thank you for your continued partnership as we strive to promote and preserve the American dream of homeownership*.

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