



Radian Announcement Servicer Alert #2019-4 | November 15, 2019

Radian Announces Origination and Servicing Guide Changes

The following are highlights of upcoming updates to Radian's Origination and Servicing Guide (Master Policy #RAF483), Legacy Origination and Servicing Guide (Master Policy #RAF1040), and Legacy Default and Claims Servicing Guide (Master Policy #RAF1040), effective December 16, 2019.

A complete list of enhancements will be available under the Revision Notes located within each Guide.

Origination and Servicing Guide

- **Contact Radian for help or more information (Section 2.4, B.)** – A new Customer Help contact section will be added.
- **Submit a Loan for Confident Coverage (Section 3.8)** – A new section will be added to provide guidance on how to submit a loan for Confident Coverage review.
- **Partial Release (Section 5.6)** - This section will be updated with new contact information for partial release requests.
- **Confident Coverage (Section 6)** – A new section will be added to provide detail regarding Confident Coverage requirements for program eligibility.

Legacy Origination and Servicing Guide

- **MI application submission (Section 2.6)** – This section will be updated with Customer Help and Customer Care contact information.
- **Activating Coverage (Section 2.8) and Partial Release (Section 3.9)** – These sections will be updated to align the format for consistency with the Origination and Servicing Guide.

Questions?

Radian Customer Care: 877.RADIAN1 (723.4261) | Contact your [Radian Account Manager](#).
[Visit our website](#) to view our [Servicing Guides](#) and an archive of Radian [Servicer Alerts](#).

Thank you for your continued partnership as we strive to promote and preserve the American dream of homeownership.

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