# 🔆 myradian

### Frequently Asked Questions



A new way to do business. MyRadian is part of our One Radian vision to provide our customers with a consistent, seamless digital experience. MyRadian provides a single access point for customers to access the following individual technologies:

- Pyramid Platform
- Red Bell Real Estate Portal
- VIBe Appraisals Portal
- Radian Valuations Portal
- Radian Home Price Index

### What products and services can I order through MyRadian?

- Full Appraisals
- Hybrid Appraisals
- Desktop Appraisals
- Field Reviews
- Property Inspections
- Broker Price Opinions
- Radian Automated Valuation Model
- Radian Home Price Index
- Radian Interactive Value
- Radian Asset Watch
- Pyramid Platform

### How do I get access to all of the products and services available in MyRadian?

You will have access to the products and services that are currently contracted with your account. Please contact your Radian account manager to request access to additional products and services.

© 2020 Radian Group Inc. Philadelphia, PA. All rights reserved.



#### How do I order MI and Title products?

You will continue to order Radian MI and Title products as normal. In the future, all Radian products and services will be centralized in MyRadian. We will keep you informed as we continue to enhance MyRadian.

#### What if I currently use an LOS?

You will continue to use your LOS integration as usual. Your order history and deliverables will also be available in MyRadian, alongside other products and services that may not be part of the LOS integration.

#### How do I get access to MyRadian?

All Valuation and Asset Management customers will be onboarded to MyRadian in a phased approach. You will be notified when your account is transitioning to MyRadian.

## Who should I contact for MyRadian Support?

Our support team is here to assist you Monday through Friday, 8am–5pm MT

Phone: 877.707.1415

Email: RESupport@radian.com

### Who should I contact with product questions?



For more information, contact your Radian account manager.

